

***Society for Technical Communication Phoenix Chapter
Insider's Guide to the Arizona Technical Communication Market***

This *STC Insider's Guide to the Arizona Technical Communication Market* lists companies, employment agencies, and institutions in Arizona that employ technical communicators. Their responsibilities include, for the most part, writing and editing, but may also include illustrating, document design, development of online help, training development, development of pages for the world-wide web, and marketing.

This is the seventh edition of the Insider's Guide, published in March 2000. It includes listings from both the Phoenix and Tucson metropolitan areas. There are also a few listings from less populated parts of the state.

The Insider's Guide was originally developed by researching various sources, including: Contacts Influential, the *Arizona High Tech Directory*, the *STC-Phoenix Membership Directory*, and the *Arizona Republic*. More recent editions of the Insider's Guide, including this one, rely more on the Phoenix Chapter membership directory, job openings listed by the employment coordinators of the Phoenix and Southern Arizona chapters, and telephone verification of information for previously listed firms.

About STC and the Arizona Chapters

Society for Technical Communication (STC)

STC is a professional association that advances the arts and sciences of technical communication. Its 24,000 members include technical writers, editors, graphic designers, multimedia artists, Web and Intranet page information designers, translators and others whose work involves making technical information understandable and available to those who need it.

STC membership provides opportunities for ongoing learning and professional networking. STC promotes the public welfare by educating members and industry about issues concerning technical communication. STC accepts membership by anyone with an interest in technical communication. In addition to chapters in the 50 US states and most of the Canadian provinces, there are chapters in Austria, Belgium, France, Israel, Japan, New Zealand, Malaysia, Sweden, Taiwan, and the United Kingdom. Many universities have student chapters.

STC International Headquarters

901 N. Stuart Street, Suite 904

Arlington, VA 22203-1854

Phone (703) 522-4114

Fax: (703) 522-2075

<http://www.stc-va.org>

The Web site includes contact information for the people associated with specific Society activities. Follow the link About STC and then the Office Contacts link.

STC Region 5

The two Arizona chapters are part of STC Region 5, which also includes chapters in Texas, Arkansas, New Mexico, Oklahoma, and Nevada.

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Phoenix Chapter

The Phoenix Chapter of STC meets member needs through responsive leadership, education, information exchange, professional development and recognition, and the promotion of a positive image of technical communication in the business and academic communities.

The chapter publishes a monthly newsletter, *The Rough Draft*, and regularly hosts or participates in Society activities at the regional level. There are three active special interest groups (SIGs): Online Communication, Tools & Technology, and FrameMaker, a users' group run in conjunction with DigiPub Corporation. Major annual events include the STC Publications competition, judging in the Central Arizona Science and Engineering Fair (CARSEF), participation in adult literacy training programs, and a chapter Trade Show for showcasing business services and new technology in our own metropolitan area.

About Meetings, Membership, and Chapter Activities

Phoenix Chapter

Hotline number: (602) 553-4321

The hotline contains a recording of current meeting information and is a way of contacting the chapter. Messages left at this number are forwarded to the appropriate chapter officer or committee member.

Web site: <http://www.stc-phoenix.com>

Includes links to membership and employment information, chapter resources, and special-interest groups within the chapter.

Mailing address: STC Phoenix Chapter, P. O. Box 67214, Phoenix, AZ 85081-7214

Newsletter: *The Rough Draft*, published monthly September through June

Meetings: Phoenix Chapter monthly meetings, generally held on the second Tuesday of each month from September through June, provide excellent educational and networking opportunities. Openings other than those known to the Employment Committee are often announced at these meetings. Call (602) 553-4321 for meeting time and place.

Southern Arizona Chapter

Mailing address: STC Southern Arizona Chapter, P.O. Box 14333, Tucson, AZ 85732-4333

Newsletter: *The Border Line*

Web site: <http://stc.org/region5/saz>

About Working in Arizona

How our state stacks up

The 1998 wage survey conducted by the State Department of Economic Security for the Phoenix-Mesa metropolitan statistical area reports over 1,200 technical writers working in those areas alone. Average salary is \$15.59 per hour, with median salary at \$14.48. For the Tucson area, the same survey reports 100 technical writers, with an average salary of \$17.74, and a median of \$16.06.

July 1999 population statistics show metropolitan Phoenix (Maricopa County) at more than 2.9 million, with metropolitan Tucson (Pima County) at just under 850,000. For both areas, a significant part of the increase occurred between 1990 and 1999, when the population of Phoenix increased by more than 26 percent and that of Tucson by about 17 percent.

With this population growth has come a boom economy, although people moving into Phoenix from large cities in the Midwest and from either coast often find that salaries lag behind those in their home states. Statewide, the Department of Economic Security predicts increasing growth for the entire 1999-2000 period, with the Phoenix and Tucson areas expected to add close to 90,000 and 20,000 jobs, respectively. While it seems clear that the state economy will grow, there are no predictions of similar increases in employment opportunity in other areas of the state.

Working as a technical communicator in Arizona

At the time of this writing, Phoenix Chapter survey results for 1999-2000 were just in and salary data had not yet been analyzed. Preliminary review of the salary information provided by the survey shows that contractor rates vary widely, from \$17 to \$75 per hour. Among Phoenix-area respondents who had five or fewer years of experience in technical communication, salaries ranged from \$35,000 to \$53,000. With six or more years of experience, the top of that range climbed to \$70,000.

Among publications skills, writing dominates on-the-job activity, with nearly three-quarters of respondents reporting that they write all or part of the time. Editing is a strong second, with about 65 percent reporting editing as a job activity. Slightly fewer than half the respondents work on online publications, including online Help and Web sites, and more than a third have some management or project leadership responsibility. Just under a third design or help to design the publications they work on, and more than 20 percent of respondents work in instructional design, witness to the recognition of technical communicators' skills in handling and presenting information. Among other roles mentioned are graphics and indexing.

Employment trends for technical communicators

Precise statistics are not available, but the state has begun to attract experienced technical communicators from other states, as well as new members just entering the field. Much of the growth in new state residents comes from the Midwest and from California.

The Phoenix area job market continues to attract, or give birth to, software and high-technology firms. Expanding beyond the customer service, credit-card, and banking operations that have characterized much of the employment growth of the 90s, there is now a growing information design and development market.

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Tucson area employers of technical communicators include software developers; manufacturers in industries such as aviation, mechanical, and optical systems; and health care providers. The job market for both start-up and existing companies continues to strengthen.

Primary job requirements of Arizona employers continue to be excellent writing and editing skills, but several recent developments have added to the mix. As technical communicators broaden their activities to include Web and other online publishing, there is increasing demand for the following skills and tool proficiencies:

Skills and tools most in demand include:

- Instructional design experience
- Content development
- Online Help, especially RoboHelp and RoboHTML
- Work on active server pages (.asps)
- ISO 9000 experience
- SGML
- Proficiency with Macromedia products, such as Dreamweaver, Flash, and authorware packages
- Process mapping and flowcharting
- Visio
- FrameMaker

Education and Continuing Education for Technical Communicators

Arizona State University East, east of Phoenix in Mesa, offers an undergraduate degree in technical writing and is very nearly ready to unveil a master's degree program. Both the Southern Arizona (Tucson) and Phoenix chapters regularly sponsor workshops, seminars, and speakers at regular meetings and at the special-interest group (SIG) sessions.

About Arizona: Where to Find More Information

The Internet

You can see pictures, maps, and a wealth of information about Arizona, its cities, and attractions on the Worldwide Web. We suggest that you visit the following sites:

Statewide

Arizona State Department of Tourism
<http://www.arizonaguide.com/>

Phoenix

Arizona Central Newspapers
<http://www.azcentral.com>

Maricopa County (Phoenix and surrounding areas)
<http://www.maricopa.gov/>

Belo Broadcasting
<http://www.azfamily.com>

About.com (city guides)
<http://phoenix.about.com/citiestowns/southwestus/phoenix/>

Tucson

<http://www.library.pima.edu/buscom.htm>
<http://www.tucsoncitizen.com/>
<http://www.VISITTUCSON.ORG/>
<http://tucson.about.com/citiestowns/southwestus/tucson/>

Newspapers

Phoenix

Arizona Business Gazette
<http://www.abgnews.com/>
ABG mailing address:
The Arizona Business Gazette
P.O. Box 194
Phoenix, AZ 85001-0194.

The Business Journal
<http://www.amcity.com/phoenix/>
3030 N. Central Ave.
Floor 15
Phoenix, AZ 85012-2707

The Arizona Republic
<http://www.azcentral.com>
200 E. Van Buren
Phoenix, AZ 85004

Tucson

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Tucson Citizen
Arizona Daily Star
Both at: 4850 S. Park Ave.
Tucson, AZ 85711
Citizen: (520) 573-4561
<http://www.tucsoncitizen.com/>

Employment Services for STC Members

STC Phoenix Chapter Employment Committee

The Employment Committee serves as a clearinghouse for technical communication openings with Arizona employers. The employment committee only distributes the job information. All other communication is between the job seeker and the contact person for the job opportunity. If you feel you are qualified or interested in a position, submit your cover letter and resumé to the employer or contact person.

The job leads are listed and distributed three ways:

- Phoenix Chapter's Web site
<http://www.stc-phoenix.com>, Employment tab
- U.S. Postal service
- E-mail service

Access to the jobs listing on the Chapter's Web site is password protected. Contact the Web master or the Employment Coordinator for the User ID and Password.

If you are an STC member and don't have e-mail, you may send six self-addressed envelopes to the Phoenix Arizona Employment Coordinator's address. Notices of job openings will be mailed to you using U.S. Postal service. You will be notified when all of your envelopes have been used.

If you are an STC member and have e-mail service, send an e-mail message to the Employment Coordinator requesting to be on the employment distribution list. Notices of job openings will be sent to you by e-mail.

You can find the current addresses in the Rough Draft Newsletter, on the Chapter Web site or call the Hotline and leave a message.

STC International World Wide Web Page

Career and employment information available at the society level is at <http://www.stc-va.org/fjobstart.htm>.

STC Southern Arizona (SAZ) Chapter Web page

The SAZ chapter is based in Tucson. Its Web site is at <http://stc.org/region5/saz/default.htm>.

Web Sites for Career Information and Jobs

Web sites for technical communicator jobs and career information have proliferated wildly. However, there are important differences among their services.

Some sites operate as job bulletin boards, where you can simply scan jobs.. Others permit you to perform sophisticated keyword searches, post a resume, apply for jobs online with or without a cover-letter option, manage your qualifications, and correspond with prospective employers via email. Specialized sites feature telecommuting or independent contracts.

For this edition, we have not specified the services offered at each site, but these addresses should give you a good start. If you know of an especially useful: job bank, search engine, subscription service or Web site, please send information by e-mail to Jill Ginsburg, wrotepro@swlink.net. Your contributions will help to expand our job market.

Job search Internet addresses

- www.ajb.dni.us/az
Arizona jobs from national job bank
- www.arizona-jobs.com/
- www.azcentral.com
- [www.career finder](http://www.careerfinder.com)
- www.career.com
- www.careeravenue.com
- www.career-index.com/job-search-sites.htm
- www.careermag.com
- www.careermosaic.com
- www.CareerPath.com
- www.careerweb.com
- www.computerjobstore.com
- www.dice.com
- www.headhunter.net
- www.helpwantedusa.com
- www.informationweek.com/career2/default.htm
- www.ipa.com/careers/resumemail.html
- www.jobbankusa.com
- www.jobdirect.com
- www.joblocator.com
- www.jobsearch.miningco.com
- www.monster.com
- www.net-temps.com
- phoenix-jobs.net/phoenix-tech-companies.htm
(online directory of high-tech employers)
- phoenixtechies.com

Addresses for information about technical communication

Home page of STC

<http://www.stc-va.org>

Standards organizations, related professional organizations, links to fields within technical communication

<http://stc.org/Resources.html>

Far-ranging resource list for technical writers

<http://techwriting.miningco.com/>

Atlanta-based technical writer Nina Panzica, principal of Masterpiece Media, Inc., maintains this set of page of links to professional information and employment resources.

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<http://www.mindspring.com/~panin/nplinks.htm>

Lycos' guide to technical writing resources

http://www.lycos.com/wguide/wire/wire_968988_63956_3_1.html

The User-Friendly Manuals Web site: Technical writing resources from Peter Ring Consultants, Denmark

<http://www.prc.dk/user-friendly-manuals/>

Technical editing resources in an excellent presentation, from Jean Hollis Weber, Queensland, Australia

<http://www.wrevenge.com.au/resource.htm>

Keywords for Resumés

The following list began with Gary Michael Smith of the New Orleans/Gulf Coast Chapter and was published as "Key Words List a Plus for Job Seekers" in *INTERCOM*, an STC publication, in November 1995. It has been updated several times to reflect developments in technology and changes in the technical writing field.

In the original publication, Smith noted, "... I was surprised to learn that one extremely important aspect of resumé development is the inclusion of industry-specific jargon. I have since discovered that ...employment agencies operate on the same system whereby they simply scan resumés into a database for later retrieval when a client contacts them with a job opening. These job descriptions frequently contain buzz words that are input into the employment agency's system and used in the database search. . . . Consequently, if these words are not in a resumé, this resumé will not appear on the technical recruiter's screen no matter how qualified the candidate may be."

What Smith wrote about with surprise has become a basic part of job seeking today. As he suggested, "the list is not meant to be exhaustive but rather to serve as a reminder when updating our personal datasheets, as well as a template for developing our own lists specific to our particular field."

Keywords for resumés

Advanced
Aerospace
ANSI
Application Program Interface (API)
Audiovisual
Audiovisual Production
Authoring Language
Authoring System
Authoring Tool
Application Software
Artificial Intelligence
Banking
Booklet
Brochure
Business Writing
Catalog
CD-ROM
Certified Instructor
Chemical
CompuServe
Computer-Aided Acquisition and Logistics
Computer-Assisted Instruction
Computer-Based Instruction
Computer-Based Training (CBT)
Computer-Managed Instruction
Computer-Supported Learning Resource
Content Writer
Consultant
Engineering

Keywords for resumés

Engineering Specification
Environmental, Safety, and Health
File Transfer Protocol (FTP)
Geographical Information System (GIS)
Geophysics
Glossary
Government
Graphical User Interface (GUI)
Graphics
Help
Hierarchical File System (HFS)
Human Factors
Hypertext Markup Language (HTML)
Hypergraphics
Hypermedia
Icon-Driven
Illustrating
Independent Contractor
Index
Information Design
Information Development
Information Mapping™
Information Testing
Instructional Design
Instructor
Insurance
Interactive
Interactive Elect.Tech. Manuals (IETM)
Interactive Media

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Keywords for resués

Interface Design
International Technical Communication
Internet
ISO 8879
ISO 9900
Joint Application Development (JAD)
Lexus
Local Area Network (LAN)
Localization
Macro
Manuals
Manufacturing
Medical Editing
Medical Writing
Menu-Driven
Microelectronics

Keywords for resués

Tutorial
Universal Resource Locator (URL)
Usability
User Analysis
User Centered Design
User Interface
Value Added
Value Added Network

Code for Communicators

As a technical communicator, I recognize that the quality of my services directly affects how well ideas are understood, I am committed to excellence in performance and the highest standards of ethical behavior. I value the worth of the ideas I am transmitting and the cost of developing and communicating those ideas.

I also value the time and effort spent by those who read, or see, or hear my communication. I therefore recognize my responsibility to communicate technical information truthfully, clearly, and economically.

My commitment to professional excellence and ethical behavior means that I will:

- Use language and visuals with precision.
- Prefer simple, direct expression of ideas.
- Satisfy the audience's need for information, not my own need for self-expression.
- Hold myself responsible for how well my audience understands my message.
- Respect the work of colleagues, knowing that a communication problem may have more than one solution.
- Strive continually to improve my professional competence.
- Promote a climate that encourages the exercise of professional judgment and that attracts talented individuals to careers in technical communication.

Appreciation

This guide was produced through the efforts of the following people:

Phoenix Arizona Chapter

Loretta DeMarais: coordination, development and distribution

Gordon Ball, Nancy Coleman, Loretta DeMarais, Jill Ginsburg, Michelle Parcell, Cindy Stegman, :
updating of employer database.

Sherry Michaels for job trends and keywords

Becky Elder

Southern Arizona Chapter

Rudy Musich, Ann Beth Tinker, Bill Rost, Pat Markey, Beth Kane

***Society for Technical Communication Phoenix Chapter
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To submit corrections, updates, and additions

E-mail: divinelight@uswest.net
U.S. Mail: Society for Technical Communication
P.O. Box 67214
Phoenix, AZ 85081-7214

For information about the Phoenix Chapter

E-mail: johnbri@primenet.com
Telephone Hotline: (602) 553-4321
Web Site: <http://www.stc-phoenix.com>

For information about the Southern Arizona Chapter

E-mail:
Telephone Hotline:
Web Site: <http://stc.org/region5/saz>

The information provided for each organization includes most or all of the following:

- Organization's name
- Contact's name
- Contact's title
- Contact's department
- Address
- Contact's phone number
- Fax number
- Email address
- Organization's primary business
- Number of employees
- Number of technical communicators

Changes and corrections

Not all of this information was available for some organizations. Changes may have occurred since the data was last collected. If you find information that is inaccurate, please let us know so that we can correct them in the next edition.

- **e-mail: divinelight@uswest.net**
- **hotline: (602) 553-4321**
- **U.S. Mail: STC Phoenix Chapter, P. O. Box 67214, Phoenix, AZ 85081-7214**

Phoenix Area Employers

FINDING THINGS IN PHOENIX AND SUBURBS

Phoenix area codes: In general, **602** designates the city of Phoenix, **480** designates the eastern suburbs (Tempe, Mesa, Scottsdale, Chandler), and **623** designates the far western reaches of Phoenix and the western suburbs (Glendale, Peoria, the Sun Cities). When calling from within the area, do not use a 1 before the area codes 602, 623, or 480.

East side, west side . . . Within the city of Phoenix, numbered avenues and drives are on the west side, and numbered streets and places are on the east side. Washington Street is the north-south division street, and Central Avenue is the east-west division street. Outside the city limits, you are largely on your own.

Freeways: If you are driving to an address in this guide, please check with your host, an Internet map source, or a good car rental agency for the *latest* freeway information. We can't keep up with it ourselves--better to check in the month you are driving.

Public transportation: Subject of many complaints but scheduled (and funded) for a major upgrade in mid-2000. Express buses serve many routes. As of August 2000, city buses (limited routes) run on Sundays. For schedules and routes, call Valley Metro at 602-262-7242 or click your way to www.valleymetro.maricopa.gov/.

3S-Phoenix

Harold Cecrle
Vice President, Operations
6509 W. Frye Rd., #12
Chandler, AZ 85226
480-961-1317

ACS Technology Solutions

Troy Briggs <tbriggs@acsts.com>
Chris Smith <csmith@acsts.com>
2141 E. Camelback Rd, Suite 222
Phoenix, AZ 85016
(602) 224-6090

(800) 257-2272
Email resumé before calling.
Fax: 602-224-9097
www.acsts.com
Contract firm

ADIA Technical Services

Sonya Ingurgio
Sales Manager
333 E. Osborne, Suite 370
Phoenix, AZ 85012
602-265-1008
IT recruiting

Advance Electronic Diagnostics Inc.

Heather Martin
Director of Communication
10850 N. 24th Ave., Suite 101
Phoenix, AZ 85029
602-861-9359 ext. 211
heatherm@aed.com
Data acquisition for manufacturing; auto diagnostic equipment
Employees: 125
Technical communicators: 1

Advanced Logistics Technology

Jim Martin
P. O. Box 32084
Mesa, AZ 85275-2084

Aerotek, Inc.

Steve Nelson
Recruitment Manager
2700 North Central, Suite 410
Phoenix, AZ 85004
602-604-6800 x 6883
Fax: 602-604-1715
(800) 455-0017
Technical staffing

AG Communication Systems

Bobbie McDermott
Sr. Technical Writer
2500 W. Utopia Rd.
Phoenix, AZ 85072-2179
602-581-4745
Manufacturer, telecommunication hardware/software
Employees: 1500
Technical communicators: 15

**Society for Communication
Phoenix Area Employers**

Allied Signal Aerospace Engines

Merrit Peters
Manager, Staffing
111 S. 34th St.
P.O. Box 52181
MS 503-3C
Phoenix, AZ 85072
602-231-3113
Employees: 8000
Technical communicators: 15

**Allied Signal
Aerospace Engineering Services**

Harold Wengert
Publication Services Manager
Dept. 66-97
1300 W. Warner Rd MS 1207-3L
Tempe, AZ 85285-2200
480-496-7528

OR

Alicia Raissinia
Manager, Staffing
1300 W. Warner Rd MS 1207-1AA
Tempe, AZ 85285-2200
480-893-4345

**Allied Signal
Aerospace Marketing, Sales and Service**

Shalea Gray
Staffing Manager
1944 E. Sky Harbor Circle
MS 2102-323
Phoenix, AZ 85034
602-365-2696
Fax: 602-365-4159

AlphaComp Services, Inc.

4826 E. Blanche Dr.
Scottsdale, AZ 85254
Tele: 602-494-1746
Fax: 602-494-4702
Email: alphacomp@home.com
Home page: <http://www.alphacompservices.com>
Contact: Gordon Ball, Marketing
Contract work for writers and trainers
Consultation and implementation of secure
telecommuting systems for the private and
public sectors
Employees: 3

Technical communicators: 3

Analysts International Corporation

Kathy Molloy
Recruiting Manager
11024 N. 28th Drive., Suite 240
Phoenix, AZ 85029
602-789-7200
Fax: 602-789-6077
kmolloy@analysts.com
Technical staffing

Anasazi Inc. (CSG Holdings)

Lin Ochs
Manager of Publications
7500 N. Dreamy Draw Drive, Suite 120
Phoenix, AZ 85020
602-395-1737
Software for hotel/lodging industry

Arizona Department of Transportation

Cindy Striegler
Intranet Coordinator
1135 N. 22nd Ave.
Phoenix, AZ 85009
602-255-7661
Fax: none
Cstriegler@dot.state.az.us

Arizona Electric Power Cooperative

Employment Office
P. O. Box 670
Benson, AZ 85602
Job Hotline: (800) 562-5355
Fax: (520) 586-5249

Arizona Public Service

Staffing Department
400 N. 5th St. 5th Floor
Phoenix, AZ 85004
602-250-1000
602-350-3369 (hotline)
Public Utilities

Arizona State University

Tabb Forster
Director Academic and Administrative
Documents
Tempe, AZ 85287-4805
480-965-2320
Fax: 480-965-1853
Education

**Society for Technical Communication
Phoenix Area Employers**

Arizona State University
Human Resources, Employment
Box 871403
Tempe, AZ 85287-1403
480-965-2701
480-JOBS (Job hotline)
State University

Arizona State University East
Renee Horowitz
Dept. of Industrial Technology
6001 S. Power Rd
Mesa, AZ 85206
480-727-1625

Arizona State University West
Steffany Knirsch
Director, Human Resources
4701 W. Thunderbird Rd.
P.O. Box 37100
Phoenix, AZ 85069-7100
602-543-8410
State University

Ark Data Systems, Inc.
Terry Bussert
Vice President
2310 W. Mission Lane, Suite 1
Phoenix, AZ 85021
602-870-3095
(contract only)

ASA Solutions
8040 E. Morgan Trail, Suite 21
Scottsdale, AZ 85258
480-922-9532
Technical staffing

AT&T CampusWide Access Solutions
Karen Carey
Director Marketing
2362 W. Shangri-La Rd.
Phoenix, AZ 85029
602-994-1565
Manufacturer, software for campus-wide access
systems
Employees: 85
Technical communicators: 10

Automated Solutions Inc.
Diane Hennel

Director of Hiring
730 W. 22nd St.
Tempe, AZ 85282
480-967-5997
Manufacturer, automated test equipment
Employees: 120

Avnet, Inc.
Sarah Reinstein
Human Resources
60 S. McKemy Ave.
Chandler, AZ 85226
480-961-6529

Bank of America
Regional Recruiting Manager
SW Recruiting Resources Dept.
2600 N. Central Ave., Suite 800
P.O. Box 16290
Phoenix, AZ 85004
602-248-2505
Banking
Employees: 3500

Bank One Corporation
Patricia Thompson
Publications Manager
Publication Services
3863 N. 28th Ave.
Phoenix, AZ 85017-4734
602-221-7630
Banking

Best Western International
Paul Todd
Human Resources
6201 N. 24th Parkway
Phoenix, AZ 85016-2023
602-957-4200
Hotel/motel industry
Employees: 600
Technical communicators:

BizPlanIt.Com
Robert Hoffman
7428 E. Stetson Dr., Suite 110
Scottsdale, AZ 85251
480-970-6161
Email: bob@bizplanit.com
www.bizplanit.com
Technical communicators: 5+

**Society for Communication
Phoenix Area Employers**

Blood Systems, Inc.

Jim Schultz
Publications Manager
6210 E. Oak St.
Scottsdale, AZ 85257
480-946-4201
Fax: 480-941-2188

Blue Cross and Blue Shield of Arizona

Carol Von Fange
Documentation Supervisor
2444 W. Las Palmaritas
Phoenix, AZ 85021
602-864-5420
Fax: 602-864-4577
Medical insurance carriers
Employees: 900
Technical communicators: 5

Boeing Company

(formerly McDonnell Douglas Aviation Services; MDASCO)
Patty Ek
Educational Technologist
P.O. Box 218
Litchfield Park, AZ 85340-0218
Ground school courseware
Employees: 20
Technical communicators: 3

Boeing Company, Helicopter Division

(formerly McDonnell Douglas)
John Schibler
Mail Stop 510/A264
5000 E. McDowell Rd.
Mesa, AZ 85205

Bull HN Information Systems, Inc.

Leigh Wales
Director of the Information Office
13430 N. Black Canyon Hwy. MS: C84
Phoenix, AZ 85029
602-862-4278
Manufacturer, computer systems
Employees: 850
Technical communicators: 18

Butler Technical Group

Patty Kratz
Recruiting Manager
1600 W. Broadway Rd., Suite 345
Tempe, AZ 85282

480-894-9871
Fax: 480-894-9834
Contract engineering
Employees: 500

Buzzeo, Inc.

Loretta DeMarais
Technical Writer
7320 E Butherus Dr. #202
Scottsdale, AZ 85260
480-776-1270
Fax: 602-234-0215
Software development firm

CADTEL

Dave Hansell
Operations Manager
11811 N. Tatum, Suite 4080
Phoenix, AZ 85028
602-953-4888
Fax: 602-953-4833

Calcomp, Inc.

Ken Karn
Human Resources Manager
1455 N. 82nd St.
Scottsdale, AZ 85260
480-948-6540
Manufacturer, digitizers and graphics tablets
Employees: 170
Technical communicators: 1

Career Strategies

Fred Tims
Recruitment Manager
2390 E. Camelback Rd., Suite 427
Phoenix, AZ 85016
602-955-5811
602-955-6645
IT Recruiting

CDI Corporation -- West

Dominique Brown
Regional Diversity Manager
2323 W. 14th St., Suite 209
Tempe, AZ 85281
480-968-6255
Mike Mulhern
regionmm@primenet.com
602-431-4494
IT recruiting

**Society for Technical Communication
Phoenix Area Employers**

CDP

Rick Stob
Senior Technical Recruiter
2828 N. 44th Street
Phoenix, AZ 85008
800-229-2336
602-553-7893
FAX: 602-553-7840
Email: stobr@cidp.com
www.cidp.com
Technical communicators: 4

Cendant Corporation

Joe Liddy
Manager, Development and Training
3838 E. Van Buren
Phoenix, AZ 85008
602-389-3800
Fax: 602-389-3944
Trainers of hotel staff
Employees: 16
Technical communicators: 12

CIBER, Inc.

2020 N. Central Ave., Suite 1120
Phoenix, AZ 85004
602-253-1791
IT staffing
Employees: 500
Technical communicators: 10

Cierra Consulting

Mary Beth Weide
Recruiting Officer
8687 E. Via de Ventura, Suite 200
Scottsdale, AZ 85258
480-596-1366
Fax: 480-596-1563

Cirilium Corporation (formerly Xantel Corporation)

Larry Samson
1615 S. 52nd Street
Tempe, AZ 85281
Email: Larry_samson@cirilium.com

City of Phoenix

Jack Thomas
Deputy Director, Information Technology
251 W. Washington St.
Phoenix, AZ 85003
602-534-4863

Computech, Inc.

Robert Bertling
Owner
4375 N. 75th St.
Scottsdale, AZ 85251
480-947-7534
Full time placement of tech. writers
(occasionally)

Computer Dataware, Inc.

Scott McDaniels
Technical Writer
7950 E. Redfield., Suite 150
Scottsdale, AZ 85260
480-998-3163
Software manufacturing
Employees: 10
Technical communicators: 2

Computer Guidance Corporation

4742 N. 24th St.
Phoenix, AZ 85016
602-468-7575
Accounting software
Employees: 71
Technical communicators: 2

Computer Horizons Corporation

Mark or Joanne
Recruiters
4343 E. Camelback Rd., Suite 450
Phoenix, AZ 85018
602-952-9898
Technical staffing

Compuware

Computer Task Group, Inc.

Recruiter
202 E. Earl Dr., Suite 412
Phoenix, AZ 85012
602-604-6350
(800) 480-3973
Tech. consulting, information development
Employees: 40
Technical communicators: 10

ComputerPrep, Inc.

Karen Jensen
Personnel Director
410 N. 44th St., Suite 600
Phoenix, AZ 85008

**Society for Communication
Phoenix Area Employers**

602-275-7700
Developers/marketers of microcomputer training
Employees: 59
Technical communicators: 15

Computing Information Services, Inc.
Fred Bauman
Director, Training and Documentation
1225 N. 28th Drive, Suite A208
Phoenix, AZ 85029
602-993-5811
Automating for book publishers

Comsys Technical Services, Inc.
Ms. Cynthia O'Leary
Recruiting
2025 N. Third St., Suite 245
Phoenix, AZ 85004-9847
602-252-3000
Technical staffing
Employees: 500
Technical communicators: 40

Consygen, Inc.
Jeff Richards
Vice President
10201 S. 51st St., Suite 140
Phoenix, AZ 85044
602-496-4545
Software conversion

CPI
Karen Beck
Manager, Technical Staffing
10040 N. 25th Ave. #118
Phoenix, AZ 85021
602-870-1496
Technical staffing

Coriolis Group
Jeff Duntemann
Editor-in-Chief, *Visual Developer* magazine
14455 N. Hayden Rd., Suite 220
Scottsdale, AZ 85260
480-483-0192
Fax: 480-483-0193
Publisher, magazine and technical books
Employees: 40
Technical communicators: 25

Corpedia
2020 N. Central Ave., Suite 1050

Phoenix, AZ 85004
Patrick Nichols
Director of Research and Development
602-712-9919
FAX: 602-712-0019
pnichols@corpedia.com
<http://www.corpedia.com>
Developer of Web-based corporate training products
Employees: 45
Technical communicators: 2, plus 6-8 contractors

Corporate Staffing Solutions
Tom Kernen
Katie Yeats
4300 N Miller Rd., Suite 144
Scottsdale, AZ 85251
480-675-0001
Fax: 480-675-0809
Email: css@jobs-usa.com
Technical staffing

Cyma Systems, Inc.
Rob Huwitt
Director of Product Development
2330 W. University, Suite 7
Tempe, AZ 85281
480-303-2962
Software development and training

Dames and Moore
Deborah Curtis
Director of Human Resources
7500 N. Dreamy Draw Drive, Suite 145
Phoenix, AZ 85020
602-371-1110
Consulting in earth sciences

Data Design Corp. Corporation
Jeanie Pearson
1201 S. Alma School Rd. Ste., Suite 7550
Mesa, AZ 85210
480602-833-8171
Fax: 480602-833-8195

Data Systems of Arizona, Inc.
Bob Lindeberg
Vice President, Software
2222 W. Encanto Boulevard, Suite 100
Phoenix, AZ 85009
602-257-0965

**Society for Technical Communication
Phoenix Area Employers**

Software and hardware distributors

Database Systems Corporation

Rick Mahoney
Manager, Customer Service
1118 E. Missouri Ave.
Phoenix, AZ 85014
602-265-5968
Software development

Datronics, Inc.

Les Burdick
Recruiter
2425 E. Camelback Rd., Suite 950
Phoenix, AZ 85016
602-381-2516
Software
Employees: 350
Technical communicators: 2

Delair Systems

Bill Delair
President
2639 N. 33rd Ave.
Phoenix, AZ 85009-1427
602-269-8373
Fax: 602-269-6462
Develop software for health care industry
Employees: 12
Technical communicators: 9

Deloitte Consulting ICS

Chris Webb
2901 N. Central Ave., Suite 1200
Phoenix, AZ 85012
602-631-5987
Email: cwebb@dtus.com
FAX: 602-234-5186

**Department of the Interior
Bureau of Land Management**

Robert Kritzstein
Personnel Officer
222 N Central Ave
Phoenix, AZ 85004-2203
602-417-9200
Government
Employees: 350
Technical communicators: 2

Dept. of Interior/Bureau of Land Mgt.

Marilyn Johnson

Director of Training Center
9828 N. 31st Ave.
Phoenix, AZ 85051
602-906-5500
Fax: 602-906-5555
Government training facility
Employees: 76
Technical communicators: 35

DeVry Institute of Technology

Dan Wright
Dean, Computer Information Systems
2149 W. Dunlap Ave.
Phoenix, AZ 85021-2995
602-870-9222
Fax: 602-734-1999
Post-secondary institute

DHL Airways

Job Hotline
1-877-345-5627
Kim Pierce
Human Resources
1900 W. University
Tempe, AZ 85281
Tempe Switchboard
1-800-225-5345 Opt #5
Fax: 480-350-2093
Business delivery services

DigiPub Solutions Corporation

Carl Young
Senior Consultant
4757 E. Greenway Rd. #103-94
Phoenix, AZ 85032
602-788-6512
Fax: 1-240-208-5808
Training and sales, Adobe Acrobat and
FrameMaker
Employees:
Technical communicators: 3

Discount Tire

Colleen Scott
Ass't. Vice President, Information Systems
14631 N. Scottsdale Rd.
Scottsdale, AZ 85254
480-951-1938
Fax: 480-443-2308
Employees: 250
Technical communicators: 1

**Society for Communication
Phoenix Area Employers**

Dynamic Science, Inc.

8433 N. Black Canyon Hwy., Suite 200
Phoenix, AZ 85021
602-995-3700
Fax: 602-995-4091
Service defense contracts
Employees: 12
Technical communicators: 2

ETS, Inc.

Carol Trotter
Recruiter
5717 E. Thomas Rd., Suite 3
Scottsdale, AZ 85251
480-423-0000
Fax: 480-433-1210
Technical staffing
Employees: 10
Technical communicators: 70

Evolution Computing

Margo Montooth
Human Resources
437 S. 48th St., Suite 106
Tempe, AZ 85281
480-967-8633
Design CAD software
Employees: 8
Technical communicators: 2

Flow Technology, Inc.

Melody Wilson
Coordinator Human Resources
4250 E. Broadway Rd.
Phoenix, AZ 85040
602-437-1315
Fax: 602-437-9628
Manufacturer, turbine flow meters
Employees: 80

General Employment

Don Cuppy
4000 N. Central Ave., Suite 1700
Phoenix, AZ 85012
602-265-7800
Fax: 602-265-1779
Technical staffing

Golden Retriever Systems (GRS)

Ralph Larsson
7030 W. Oakland Street
Chandler, AZ 85226

Email: rlarsson@grsgroup.com
480-961-1060
Fax: 480-961-3357
Small software and services firm

Grantlun Corp

Kent Shoop
Personnel
7810 S. Hardy, Suite 113
Tempe, AZ 85284
480-897-7750
Fax: (480-897-6939
Computer software for large engineering firms
Employees: 40
Technical communicators: 3

GTE Data Services

Cheryl Zink
Human Resources
2510 W. Dunlap Ave., Suite 600
Phoenix, AZ 85021
602-678-6000
Develop software for health care industry

H. L. Yoh

Scott Holden
4000 N. Central Ave, Suite 1450
Phoenix, AZ 85012
602-235-9739
Fax: 602-280-1002
Email: yoh@primenet.com
Technical staffing
Technical communicators: 5

Hologix (formerly MBA Technologies)

Kim Cramer
Email: hr@hologix.com
4250 E. Camelback Rd., Suite K220
Phoenix, AZ 85018
Technical communicators: 4

Honeywell International Aviation Systems

Robert Persson
Manager, Technical Publications
5353 W. Bell Rd.
Glendale, AZ 85308
602-436-4080
Create aviation products for business aircraft
Employees: 4000
Technical communicators: 80

**Society for Technical Communication
Phoenix Area Employers**

**Honeywell, Inc., Industrial
Automation & Control Division (IAC)**
Jacalyn Gibbs
Manager, Information Development,

W. Kelton Lane
Phoenix, AZ 85023
602-313-5801
jacalyn.gibbs@iac.honeywell.com
Training & documentation for IAC
Employees: 75
Technical communicators: 20

Hypercom, Inc.
Dawn Voelker
Director, Technical Publications.
2851 W. Kathleen Rd.
Phoenix, AZ 85023
602-504-5335
Fax: 602-504-4578
DVoelker@hypercom.com
Manufacturer, hardware and software for data
communications
Employees: 450
Technical communicators: 8

Image Conversions and Management
Phil Harrington, President
7600 N. 16th St., Suite 205
Phoenix, AZ 85020
602-678-1978
Fax 602-678-1985
Employees: 30

Infolmage
4000 N. Central Ave., Suite 2300
Phoenix, AZ 85012
Chris Amstead
Manager, Human Resources
602-234-6910
Employees: 100, plus 125 in field offices
Technical communicators: 7+

Informative Graphics
Bob Hager
Vice President, Engineering
706 E. Bell Rd., Suite 207
Phoenix, AZ 85022
602-971-6061 x104
Develop software for graphics applications
Employees: 32
Technical communicators: 3

Insight Direct, Inc.
Chris Speer
Supervisor Tech Support
6820 S. Harl Dr.
Tempe, AZ 85283
480-333-3000 Job Hotline
Computer systems reseller

Integris
Dave Dallaire
Project Manager
13430 N. Black Canyon Hwy. MS X20
Phoenix, AZ 85029
602-862-4037
Full service systems integrator
Employees: 80 in Phoenix
Technical communicators:

Intel Corporation
Randy Williams
Information Technology
5000 W Chandler Blvd.
Chandler, AZ 85226
480-554-8627
Manufacturer, semiconductor products
Employees: 1000
Technical communicators: 8 permanent, 2-5
contractors

Interim Technology
Angie Willfong
Recruiter
6900 E. Camelback Rd., Suite 600
Scottsdale, AZ 85251
480-956-7575
angelawillfong@interim.com
Technical Consulting
Employees: 20
Technical communicators: :

Intertel Integrated Systems, Inc.
Paula Bradshaw or Jeff Meisner
Senior Technical Writers
7300 W. Boston St.
Chandler, AZ 85226-3224
480-961-9000
Designer and manufacturer, telecomm products
(voice mail, voice on WWW)
Employees: 200, Worldwide 3,000
Technical communicators: 4

**Society for Communication
Phoenix Area Employers**

I PRO, Inc.

Jeannie
Personnel
1951 W. Camelback Rd., Suite 400
Phoenix, AZ 85015-3470
602-249-3431
Document imaging services

IPS Sendero Corporation

7272 E. Indian School Rd., Suite 300
Scottsdale, AZ 85251
480-941-8112
www.IPS-Sendero.com
Software for banking industry
Employees: 100
Technical communicators: 3

Kelly IT and Engineering Resources

3030 N 3rd St., Suite 1060
Phoenix, AZ 85012
602-222-2477
Fax: 602-222-8790
1-800-391-0051
Ks1215@kellyservices.com
www.kellyIT.com
Technical staffing

Kemtah Group, Inc.

340 E. Palm Ln., Suite 250
Phoenix, AZ 85004
602-251-3630
www.kemtah.com
Technical staffing

Kforce.com

Brad Francis
5343 N. 16th St., Suite 270
Phoenix, AZ 85016
602-230-0220
Fax: 602-248-4204
Technical staffing

Learning Edge

Michael White
Human Resources
7303 W. Boston
Chandler, AZ 85226
480-705-3824
Email: edge@learningedge.com
Develop courseware, training, online help,
multimedia
Employees: 17

Technical communicators: 4

Luke Air Force Base

Civilian Personnel Office 56MSS/DPCS
7383 N. Litchfield., Suite 1172
Luke Air Force Base, AZ 85309-1514
623-856-7747
623-856-7745 job hotline
Military installation
Employees: 1200, including temps.
Technical communicators: 5
Job placement is at Randolph AFB, Texas
www.afpc.rendolph.af.mil/palacecompass

Manpower Technical, Inc.

Darcy Miracle
Technical Services Supervisor
645 E. Missouri, Suite 260
Phoenix, AZ 85012
602-264-0871
Fax: 602-263-5633
Email: manpoweraz.com
Resumes accepted by email only
Technical staffing

Maxim Group

Brett Wyngarden
2700 N. Central, Suite 1010
Phoenix, AZ 85004
602-532-6913
Technical staffing

McDonnell-Douglas Technical Services (MDTSC)

Steve Adams
Sales Manager
2151 E. Broadway Rd., Suite 118
Tempe, AZ 85282
1-800-950-6382
Fax: 480-929-9779
Technical staffing

Medisoft/The Computer Place

Jeff Ward, Administration
916 E. Baseline, Suite 225
Mesa, AZ 85204
480-892-5120, ext 613
Fax: 480-892-4804
Medical billing software
Employees: 100+

Microtest

Mike Sierra, Software Engineering Manager

**Society for Technical Communication
Phoenix Area Employers**

Mike Pfeffer, Engineering Manager
4747 N. 22nd St.
Phoenix, AZ 85016-4708
602-952-6400
msierra@microtest.com
www.microtest.com
Network connectivity and diagnostic tools
Employees: 150
Technical communicators: 20

môdis

Renaë Kimberly
Branch Manager
10000 N. 31st Ave., #C-300
Phoenix, AZ 85051-9563
602-861-0875
Fax: 602-861-0870
Technical staffing

môdis

Heidi Pederson
Recruitment Manager
7740 N. 16th Street., Suite 240
Phoenix, AZ 85016
602-749-7800
Technical staffing.

Motorola Government Services Division (GSD)

Rodger Holt
Manager, Gateway Documentation
2501 S. Price Rd.
Chandler, AZ 85248
480-732-3561
NSS Documentation
Employees: 15
Technical communicators: Between 1 and 13

Mutoh America, Inc.

Deborah Rankin
Manager, Accounting & Human Resources
3007 E. Chambers
Phoenix, AZ 85040-3796
602-276-5533 x 227
Manufacturer, computer I/O devices
Network diagnostic tools
Manufacturer of computer I/O devices for
handling large-format graphics
Employees: 50
Technical communicators: 1

Natural Data

Pat Smith, Owner

1951 W. Camelback Rd., Suite 460
Phoenix, AZ 85015
602-242-8222
Fax: 602-242-8111
phoenix@naturaldata.net
Technical staffing

NCS

Gary Herman
Manager Publications/Distribution
John Speisman, IT Recruiter
827 W. Grove Ave.
Mesa, AZ 85210
480-464-0023
Educational software and services

NIE International, Inc.

Shane Shahmohamadi, MIS Director
3000 E. Chambers
Phoenix, AZ 85040
602-470-1500, ext. 102
Fax: 602-470-1540
Distributors of computers and computer parts

NKK Switches

Bonnie Woods
Technical Creative Coordinator
7850 E. Gelding Drive
Scottsdale, AZ 85260
480-991-0942
Switches for electronic industry
Employees: 35
Technical communicators: 1, plus graphics staff

Olsten Temporary Services

Loretta O'Donnell, Account Executive
1204 E. Baseline., Suite 206
Tempe, AZ 85283
480-752-8504
Fax: 480-756-2798
Technical staffing

Orion Research Blue Books

Roger Rohrs, Owner
14555 N. Scottsdale Rd., Suite 330
Scottsdale, AZ 85254
480-951-1114
Fax: 480-951-1117

PeerLogic, Inc.

Call Headquarters Personnel
415-626-4545

**Society for Communication
Phoenix Area Employers**

8125 N. 23rd Ave.
Phoenix, AZ 85021

Tony Zigrossi
602-242-3300

Provide hardware and software applications for
UNIX systems

PDS Technical Services

Pete James
5150 N. 16th Street, Suite C-266
Phoenix, AZ 85016
602-280-9777
602-280-9717

Technical Staffing

PLP Digital Systems

Susan Alden
Communications Manager
6060 E. Thomas Road
Scottsdale, AZ 85251
480-949-7568
Fax: 480-949-7321
Technical communicators: 12

RCM Technologies

Mike Goodwin
5125 N. 16th St., Suite B220
Phoenix, AZ 85016
602-266-7870
1-800-972-6269
Fax: 602-266-7874
Technical staffing

Resource Management Int'l, Inc.

2211 E. Highland Ave., Suite 160
Phoenix, AZ 85016
602-956-2202
Fax: 602-957-5225
Technical staffing
Employees: 1000 nationwide
Technical communicators: 20

RHI Consulting (Robert Half International.)

Julie Clapp
Information Tech. Division
4000 N. Central Ave. Ste., Suite 1520
Phoenix, AZ 85013
602-264-6488
Fax 602-222-1050
rhicphx@aol.com
www.rhic.com
Job shop
Technical staffing

No. Emp
No. Tech. comm

Robert Half

John Maher
Division Director
4000 N. Central, Suite 1520
Phoenix, AZ 85013
602-265-2837
Fax: 602-222-1050
Email: john.maher@rhic.com
Technical staffing

Ryobi Outdoor Products, Inc.

Bart Cable, ext 4453
Head of Department
Sandra Becker
Technical Publications.
550 N. 54th St.
Chandler, AZ 85226
480-961-1002
Fax: 480-961-1401
Manufacturer, hand-held lawn and garden
equipment
Employees: 350
Technical communicators: 1

SalesLogix Corporation

Diane M. Wattson
8800 N. Gainey Center Drive, Suite 200
Scottsdale, AZ 85258
480-368-3700
Fax: 480-367-5935
Email: jobs@saleslogix.com

Salt River Project

John Laman
Manager, Technical Publications Group
P.O. Box 52025, MS ISB443
Phoenix, AZ 85072-2025
602-236-6783
Public utility; electric power
Employees: 3000
Technical communicators: 3

Simula Safety Products, Inc.

Bruce Farr
7414 S. Harl Ave.
Tempe, AZ 85283
480-893-7533
Manufacturing
Employees: 230

**Society for Technical Communication
Phoenix Area Employers**

Technical communicators: 5

Simula Technologies, Inc.

Mark Ayers
Editor & Production Supervisor
480-725-2080
10016 S. 51st St.
Phoenix, AZ 85044
480-753-2000
Air bags, composite armor products, fiber optics
Employees: 60
Technical communicators: 3

Spartacus Technical Services, Inc.

Amy Pancil
Human Resources
1270 East Broadway Rd., Suite 111
Tempe, AZ 85282
480-921-8535
Fax: 480-921-8539
Email: amy@spartans.com
Computer professional placement

Spencer Reed Group (formerly SRG)

Roger Sterling
2150 E. Highland, Suite 101
Phoenix, AZ 85016
(602) 956-2609
Fax: 602-956-6866
Email: roger.sterling@spencerreed.com
Temporary engineering service firm

StaffMark

Bill Hines
Technical Staffing
3410 E. University Dr., Suite 160
Phoenix, AZ 85034
602-470-8000
Fax: 602-470-8008
Technical staffing

SYMIX

Eric Goldberg
Director of Personnel
905 E. Westchester
Tempe, AZ 85283
480-897-9576
Fax: 480-831-7659
Develop software for manufacturing industry
Employees: 100
Technical communicators: 2

Syntellect

Linda Chapman
Manager, Technical Publications
602-789-2862
20401 N. 29th Ave.
Phoenix, AZ 85027
602-789-2860
Fax: 602-789-2899
Voice response systems and applications
Employees: 200
Technical communicators: 1

TAD Technical Services, Inc.

411 N. Central Ave., Suite 720
Phoenix, AZ 85004
602-267-7254
Fax: 602-256-7586
Ask for Recruiter
Technical staffing

Talley Defense Systems, Inc.

Call Job Hotline 1st.
480-898-2677
4551 E. McKellips Rd.
P.O. Box 849
Mesa, AZ 85211
480-898-2200
Manufacturer, explosive propellants
Employees: 240
Technical communicators: 2

Tech/Aid

Paula Wan
1438 W. Broadway, Suite B225
Tempe, AZ 85282
480-894-6161
Fax: 480-967-0855
Contracting Firm

Techni-Source, Inc.

Joyce Davis, Owner
2222 S. Dobson Rd., Suite 102
Mesa, AZ 85202
480-775-6871
Fax: 480-775-6680
Manufacturers Rep.

TechStar

Matthew Mansfield, Technical Services
2398 E. Camelback Rd., Suite 210
Phoenix, AZ 85016
602-667-0500
Fax: 667-0717

**Society for Communication
Phoenix Area Employers**

www.techstarinc.com
Technical staffing services

TekNow

Bob Sanderman
Controller
4909 E. McDowell Rd.
Phoenix, AZ 85008
602-266-7800

TekSoft, Inc.

Scott Fulton
Director of R & D
16121 N. 78th St., Suite 101
Scottsdale, AZ 85260
480-367-0132
ProCam and CAD/CAM systems
Employees: 24
Technical communicators: 4

UACT

Marni Pingree
Marketing Coordinator
2625 W. Baseline
Tempe, AZ 85283
602-383-8228
Education and training: multimedia, CAD,
virtual reality
Employees: 100
Technical communicators: 5

U-Haul International

Mark McCardle
Supervisor, PC Support
2727 N. Central Ave.
Phoenix, AZ 85004
602-263-6840
Fax: 602-277-4607
Employees: 2000

U-Haul Technical Center

Eric Helton
11298 S. Priest Dr.
Tempe, AZ 85284
480-893-1736
Product research and development
Employees: 300
Technical communicators: 3

Universal Propulsion Company, Inc.

Bill Matthews
Human Resources Coordinator

25401 N. Central Ave.
Phoenix, AZ 85027
623-516-3340
Fax: 623-516-3364
Aircraft survival equipment
Employees: 190
Technical communicators: 8

Universal Technical Institute (UTI)

Rick Jazwin
Director of Curriculum
10851 N. Black Canyon Hwy., Suite 600
Phoenix, AZ 85029
602-216-7600
Fax: 602-216-7700
Trainers for auto and refrigeration industries

Vodavi Communications

Joann Cohen
Human Resources
8300 E. Raintree
Scottsdale, AZ 85260
480-443-6000
Fax: 480-483-0144
Employees: 100

Volt Technical Services, Inc.

Recruiter
3020 E. Camelback Rd.
Phoenix, AZ 85016
602-955-7750
Fax: 602-955-7228
Technical staffing

Walker Power Systems, Inc.

Sandra Dovaes
Personnel
1301 E. Jackson St.
Phoenix, AZ 85034
602-257-8505
Auxiliary power units
Employees: 60

Wells Fargo Bank

Janet Harvey
Training
100 W. Washington
Phoenix, AZ 85003
or
Michelle Wilkie
P.O. Box 53456
Phoenix, AZ 85072

**Society for Technical Communication
Phoenix Area Employers**

602-378-1196

Banking

Employees: 8600

Technical communicators: : 10

Western Design Center

Deborah Lamoree

Sales Manager

2166 E. Brown Rd.

Mesa, AZ 85213

480-962-4545

Designers of semiconductors

Employees: 10

Technical communicators: 1

White Technology, Inc.

Karen Kock

Human Resources

3601 E. University Dr.

Phoenix, AZ 85034

602-437-1520

Fax: 602-437-0556

Electronics

Employees: 110

Viasoft

<p>Southern Arizona listings begin on the next page.</p>

Southern Arizona Employers

FINDING THINGS IN TUCSON

Tucson area code: All of Tucson, and most of Arizona outside the Phoenix metropolitan area, is in area code 520.

Streets and freeways: Congress (E-W) and Stone (N-S). An address designated N. or S. is north or south of Congress. Interstate 10 connects Phoenix and Tucson and runs along the western side of the city until it splits for Los Angeles or El Paso and points along the way. Interstate 19 branches off of 10 and heads south to the Mexican border (Nogales).

Public transportation: Call Sun Tran at 520-792-9222, or click your way to www.suntran.com.

Access Marketing Systems

Anthony Venuti
2233 E. Broadway Blvd.
Tucson, AZ 85719
(520) 620-0567
(520) 620-0330

Acorn Engineering & Consulting

William Acorn
6107 E. Grant Road
Tucson, AZ 85712
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